

12. Type of security: Is the storage lot fenced & lighted? Yes No _____
13. Is the storage lot protected by a regular police patrol? Yes No _____
14. Does the lot have a security system installed on it? Yes No _____
15. Housekeeping:
- a. Is premises free of weed and brush overgrowth? Yes No _____
- b. Is premises/storage lot clean and free of clutter? Yes No _____
- c. Describe storage lot area: Paved Other, describe _____
16. Do employees use any vehicles for personal use? Yes No _____
17. Are vehicles/equipment loaned or rented to others? Yes No _____
18. Are vehicles equipped with theft alarms? Yes No _____
19. Are vehicles equipped with police scanners? Yes No _____
- If "Yes," are drivers responding to accident reports prior to being officially called to the scene? Yes No _____
20. Is there a written driver vehicle inspection program? Yes No _____
- a. Current, enforced and complete Yes No _____
- b. Not written or enforced Yes No _____
21. Condition of vehicles Excellent Good Fair Poor ** Inspection required on units over 20 years old!**
22. Does applicant obtain MVR verification on all drivers? Yes No _____
23. Does applicant employ/use any part time or seasonal employees? Yes No _____
24. Written defensive driver training program? Yes No _____
25. Written towing recovery training manual? Yes No _____
26. Employee Turnover
 under 20% 20-30% 30-40% Over 40% If more than 20, explain: _____
27. Hiring practices?
 25+ age required, 5 years experience, references checked. CDL drivers – tow employment application used?
 21-24 age, 3 years experience, references checked. CDL if needed, normal employment application used?
28. Employment compensation: Salary-safety bonus Salary+commission
 100% commission Loose contract
29. Is there an official Risk Manager?
 If Yes, in place 2+ years Owner acting as
 Other: _____ None
30. Does insured have safety training classes?
 Verified monthly by qualified trainer Verified monthly by owner
 Less than monthly Other: _____
31. Attendance records kept for all classes?
 100% attendance; training current Other: _____
 Less than full attendance New personnel need training; some training current
32. Management attends training?
 All managers attend every session Management attends some
 Other: _____ Not supported by management
33. Employee manual?
 Written formal manual Other: _____ None
34. What type of driver incentive program does insured have in place? _____
35. Drivers' experience as tow drivers:
 All drivers including owner have >5 years experience
 All drivers including owner have 3-5 years experience
 All drivers not including owner have a minimum of 2 years experience
 Other: (explain) _____

* Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, may be committing a fraudulent insurance act, and may be subject to a civil penalty or fine.

* not applicable in all state

Applicant Signature: _____ Date: _____